



BON SECOURS EMPLOYEE ASSISTANCE PROGRAM

## UTILIZATION REPORT

FOR



**City of Suffolk**

January 01, 2020 - December 31, 2020

UTILIZATION REPORT

**City of Suffolk**

January 01, 2020 - December 31, 2020 on New Cases

**UTILIZATION RATE SUMMARY**

Type	Count	%	Serviced	%	Activities	%	Hours
EAP Cases	63	78.8%	63	78.8%	296	50.4%	231.1
Supervisor Referral	17	21.3%	17	21.3%	291	49.6%	159.85
Organizational Service/CISD	0	00.0%	0	00.0%	0	00.0%	0
<b>Total</b>	<b>80</b>	<b>100%</b>	<b>80</b>	<b>100%</b>	<b>587</b>	<b>100%</b>	<b>390.95</b>

Population / Utilization Rate	Weighted Population Of:	1470
Total Current Period Rate		5.44%
Total Annualized Utilization Rate		5.44%
Activity Utilization Rate		39.93%
Activity Annualized Rate		39.93%

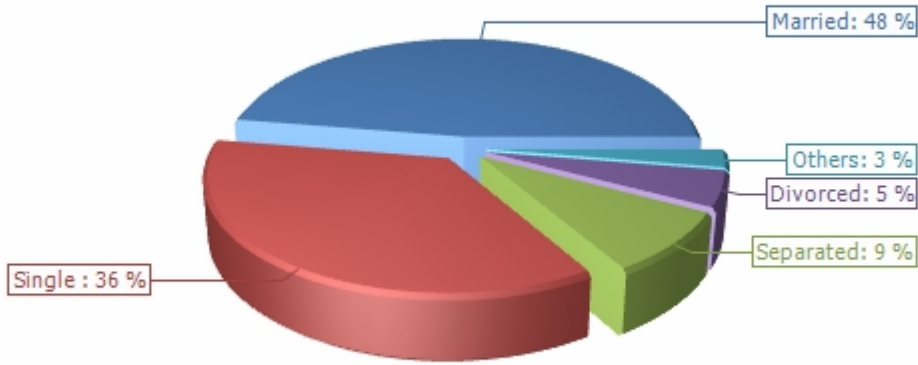
Historical Utilization				
1/1/2015-12/31/2015	1/1/2016-12/31/2016	1/1/2017-12/31/2017	1/1/2018-12/31/2018	1/1/2019-12/31/2019
3.96%	6.85%	7.49%	6.21%	6.26%

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**City of Suffolk**

January 01, 2020 - December 31, 2020

**Marital Status**



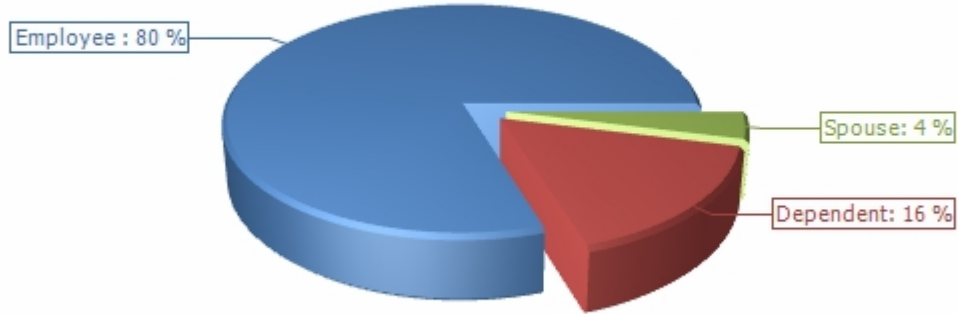
Marital Status	1/1 - 3/31		4/1 - 6/30		7/1 - 9/30		10/1 - 12/31		1/2020 - 12/2020		1/2019 - 12/2019	
	#	%	#	%	#	%	#	%	#	%	#	%
Divorced	1	5.26%	0	0.00%	0	0.00%	3	15.79%	4	5.00%	13	14.13%
Married	11	57.89%	10	43.48%	10	52.63%	7	36.84%	38	47.50%	47	51.09%
Partner	0	0.00%	0	0.00%	1	5.26%	0	0.00%	1	1.25%	1	1.09%
Separated	4	21.05%	1	4.35%	0	0.00%	2	10.53%	7	8.75%	3	3.26%
Single	3	15.79%	12	52.17%	7	36.84%	7	36.84%	29	36.25%	26	28.26%
Widowed	0	0.00%	0	0.00%	1	5.26%	0	0.00%	1	1.25%	2	2.17%
<b>Total</b>	<b>19</b>	<b>100 %</b>	<b>23</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>80</b>	<b>100 %</b>	<b>92</b>	<b>100 %</b>

UTILIZATION REPORT

**City of Suffolk**

January 01, 2020 - December 31, 2020

**Client Type**



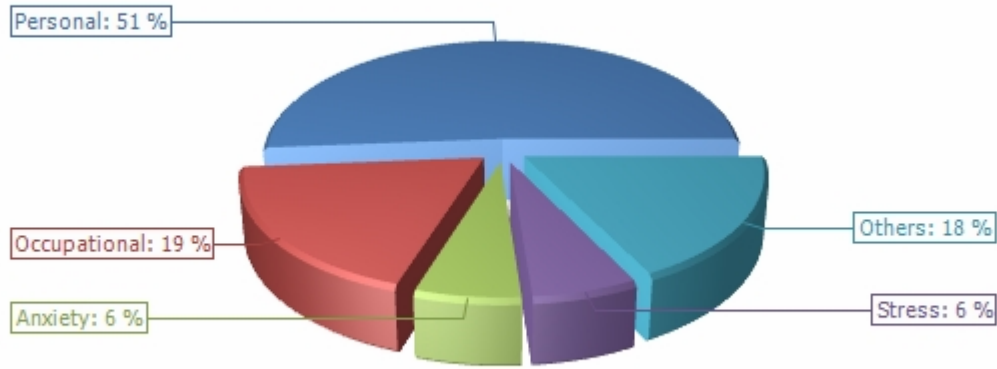
Client Type	1/1 - 3/31		4/1 - 6/30		7/1 - 9/30		10/1 - 12/31		1/2020 - 12/2020		1/2019 - 12/2019	
	#	%	#	%	#	%	#	%	#	%	#	%
Dependent	2	10.53%	4	17.39%	4	21.05%	3	15.79%	13	16.25%	4	4.35%
Employee	14	73.68%	19	82.61%	15	78.95%	16	84.21%	64	80.00%	86	93.48%
Spouse	3	15.79%	0	0.00%	0	0.00%	0	0.00%	3	3.75%	2	2.17%
<b>Total</b>	<b>19</b>	<b>100 %</b>	<b>23</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>80</b>	<b>100 %</b>	<b>92</b>	<b>100 %</b>

UTILIZATION REPORT

**City of Suffolk**

January 01, 2020 - December 31, 2020

**Primary Presenting Problem**



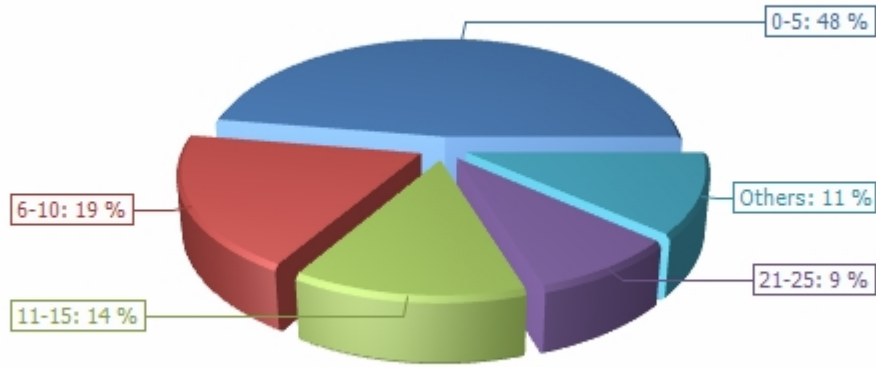
Primary Presenting Problem	1/1 - 3/31		4/1 - 6/30		7/1 - 9/30		10/1 - 12/31		1/2020 - 12/2020		1/2019 - 12/2019	
	#	%	#	%	#	%	#	%	#	%	#	%
Anger	0	0.00%	1	4.35%	1	5.26%	0	0.00%	2	2.50%	0	0.00%
Anxiety	3	15.79%	2	8.70%	0	0.00%	0	0.00%	5	6.25%	2	2.17%
Depression	0	0.00%	1	4.35%	0	0.00%	1	5.26%	2	2.50%	2	2.17%
Drugs/Alcohol	0	0.00%	1	4.35%	0	0.00%	1	5.26%	2	2.50%	1	1.09%
Family	0	0.00%	1	4.35%	0	0.00%	1	5.26%	2	2.50%	6	6.52%
Financial	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	1.09%
Grief	0	0.00%	0	0.00%	1	5.26%	0	0.00%	1	1.25%	8	8.70%
Marital	0	0.00%	1	4.35%	0	0.00%	0	0.00%	1	1.25%	11	11.96%
Occupational	3	15.79%	4	17.39%	4	21.05%	4	21.05%	15	18.75%	15	16.30%
Personal	11	57.89%	11	47.83%	10	52.63%	9	47.37%	41	51.25%	28	30.43%
Relationship	1	5.26%	1	4.35%	2	10.53%	0	0.00%	4	5.00%	4	4.35%
Stress	1	5.26%	0	0.00%	1	5.26%	3	15.79%	5	6.25%	14	15.22%
<b>Total</b>	<b>19</b>	<b>100 %</b>	<b>23</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>80</b>	<b>100 %</b>	<b>92</b>	<b>100 %</b>

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**Length of Employment**



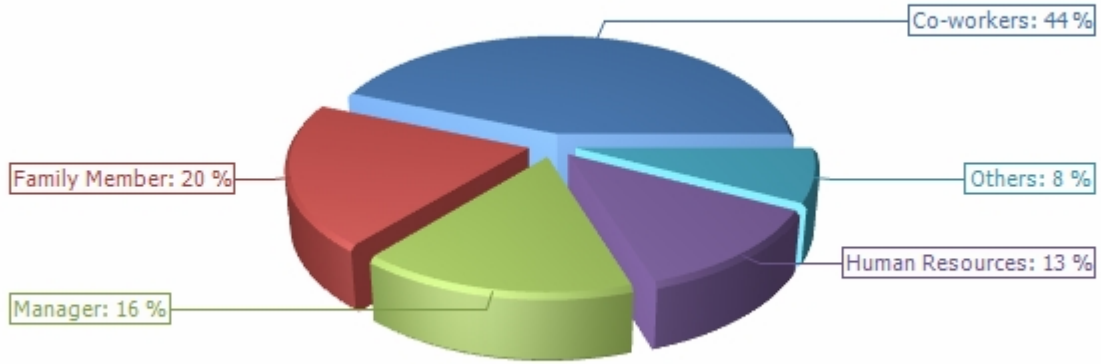
Length of Employment	1/1 - 3/31		4/1 - 6/30		7/1 - 9/30		10/1 - 12/31		1/2020 - 12/2020		1/2019 - 12/2019	
	#	%	#	%	#	%	#	%	#	%	#	%
0-5	13	68.42%	14	60.87%	2	10.53%	9	47.37%	38	47.50%	46	50.00%
11-15	2	10.53%	2	8.70%	2	10.53%	5	26.32%	11	13.75%	13	14.13%
16-20	1	5.26%	1	4.35%	4	21.05%	1	5.26%	7	8.75%	12	13.04%
21-25	1	5.26%	2	8.70%	4	21.05%	0	0.00%	7	8.75%	5	5.43%
26-30	0	0.00%	1	4.35%	0	0.00%	0	0.00%	1	1.25%	0	0.00%
31 and above	0	0.00%	0	0.00%	1	5.26%	0	0.00%	1	1.25%	2	2.17%
6-10	2	10.53%	3	13.04%	6	31.58%	4	21.05%	15	18.75%	14	15.22%
<b>Total</b>	<b>19</b>	<b>100 %</b>	<b>23</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>80</b>	<b>100 %</b>	<b>92</b>	<b>100 %</b>

UTILIZATION REPORT

**City of Suffolk**

January 01, 2020 - December 31, 2020

**Referral Source**



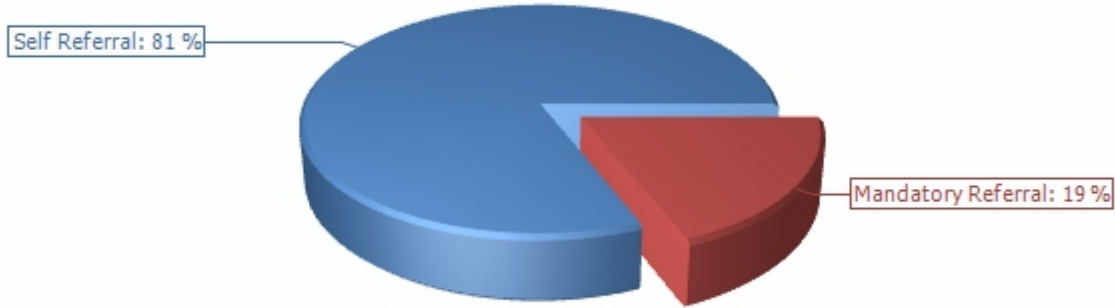
Referral Source	1/1 - 3/31		4/1 - 6/30		7/1 - 9/30		10/1 - 12/31		1/2020 - 12/2020		1/2019 - 12/2019	
	#	%	#	%	#	%	#	%	#	%	#	%
Co-workers	12	63.16%	11	47.83%	7	36.84%	5	26.32%	35	43.75%	48	52.17%
Family Member	4	21.05%	4	17.39%	5	26.32%	3	15.79%	16	20.00%	4	4.35%
Human Resources	2	10.53%	4	17.39%	1	5.26%	3	15.79%	10	12.50%	18	19.57%
Manager	1	5.26%	2	8.70%	4	21.05%	6	31.58%	13	16.25%	15	16.30%
On-Site Seminar	0	0.00%	2	8.70%	0	0.00%	0	0.00%	2	2.50%	4	4.35%
Promotional Material	0	0.00%	0	0.00%	0	0.00%	1	5.26%	1	1.25%	1	1.09%
Supervisor	0	0.00%	0	0.00%	2	10.53%	0	0.00%	2	2.50%	0	0.00%
Web-site	0	0.00%	0	0.00%	0	0.00%	1	5.26%	1	1.25%	2	2.17%
<b>Total</b>	<b>19</b>	<b>100 %</b>	<b>23</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>80</b>	<b>100 %</b>	<b>92</b>	<b>100 %</b>

UTILIZATION REPORT

**City of Suffolk**

January 01, 2020 - December 31, 2020

**Referred By**



Referred By	1/1 - 3/31		4/1 - 6/30		7/1 - 9/30		10/1 - 12/31		1/2020 - 12/2020		1/2019 - 12/2019	
	#	%	#	%	#	%	#	%	#	%	#	%
Mandatory Referral	0	0.00%	4	17.39%	4	21.05%	7	36.84%	15	18.75%	14	15.22%
Self Referral	19	100.00%	19	82.61%	15	78.95%	12	63.16%	65	81.25%	78	84.78%
<b>Total</b>	<b>19</b>	<b>100 %</b>	<b>23</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>80</b>	<b>100 %</b>	<b>92</b>	<b>100 %</b>

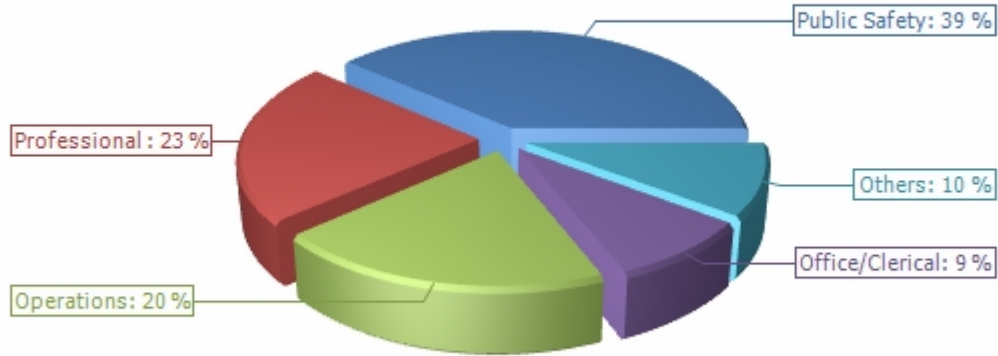


UTILIZATION REPORT

**City of Suffolk**

January 01, 2020 - December 31, 2020

**Occupation Type**



Occupation Type	1/1 - 3/31		4/1 - 6/30		7/1 - 9/30		10/1 - 12/31		1/2020 - 12/2020		1/2019 - 12/2019	
	#	%	#	%	#	%	#	%	#	%	#	%
Laborer	0	0.00%	1	4.35%	1	5.26%	2	10.53%	4	5.00%	3	3.26%
Management/Supervisory	1	5.26%	0	0.00%	1	5.26%	2	10.53%	4	5.00%	5	5.43%
Office/Clerical	3	15.79%	1	4.35%	2	10.53%	1	5.26%	7	8.75%	7	7.61%
Operations	3	15.79%	8	34.78%	4	21.05%	1	5.26%	16	20.00%	8	8.70%
Professional	5	26.32%	7	30.43%	2	10.53%	4	21.05%	18	22.50%	25	27.17%
Public Safety	7	36.84%	6	26.09%	9	47.37%	9	47.37%	31	38.75%	43	46.74%
Service	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	1.09%
<b>Total</b>	<b>19</b>	<b>100 %</b>	<b>23</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>19</b>	<b>100 %</b>	<b>80</b>	<b>100 %</b>	<b>92</b>	<b>100 %</b>

UTILIZATION REPORT

**City of Suffolk**

January 01, 2020 - December 31, 2020

**Organizational Service Type**

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Organizational Service Type	1/1 - 3/31		4/1 - 6/30		7/1 - 9/30		10/1 - 12/31		1/2020 - 12/2020		1/2019 - 12/2019	
	#	%	#	%	#	%	#	%	#	%	#	%
Additional Services	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	2	4.55%
CISM	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	2.27%
Consultation	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	11	25.00%
Employee Seminar	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	14	31.82%
Healthfair	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	2.27%
Orientation	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	12	27.27%
Supervisory Training	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	2	4.55%
Utilization Report Meeting	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	2.27%
<b>Total</b>	<b>0</b>	<b>0 %</b>	<b>0</b>	<b>0 %</b>	<b>0</b>	<b>0 %</b>	<b>0</b>	<b>0 %</b>	<b>0</b>	<b>0 %</b>	<b>44</b>	<b>100 %</b>